



Facing Stock-outs:

A Social Accountability Approach to Reducing Stock-outs in Uganda

Denis Kibira

HEPS UGANDA

9th October 2015

Country Overview

- Uganda's population size: 36 million
- Population Growth Rate by 2011: 3.2% per annum: if not checked above population size will double by the year 2034.
- Total Fertility Rate- 6.2
- Contraceptive Prevalence Rate- 26%
- Unmet need for FP- 34%
- Teenage pregnancy rate- 24%; Current use of FP by young people (15-19 years)- 13.1%

Social accountability: The CSC

A Community Score Card:

A participatory process that empowers communities/ service beneficiaries to influence quality, efficiency and accountability (effectiveness) with which services are provided at the local level

Project being implemented in two districts of Kamuli and Mbarara



Community empowerment: Training material

Do you know your **family planning** options?

There is a large array of contraceptive options out there. Do you know which one is best suited for your needs? Ask your doctor, it is your right to make a **full, free** and **informed** choice.

An **empty shelf** means **no choice!**

Let's stop contraceptive stockouts!

TAKE STOCK
An empty shelf is everyone's problem.

Reproductive Health **SUPPLIES COALITION**

HEPS

HEPS Uganda

Community Training Guide on Rights Based Family Planning

2015

Community Training manual

Poster

Facility Input Tracking: % of facilities stocked out, by FP method, on day of assessment (n=16)

Method	Kamuli		Mbarara	
	# offering method	% stocked out	# offering method	% stocked out
Combined OC (microgynon)	7	29%	8	25%
Progestin only pills	6	100%	7	57%
Combined injectable	2	50%	3	33%
Progestin-only injectable (DMPA)	7	29%	8	0%
Male condoms	8	13%	8	0%
Female condoms	5	20%	6	33%
Implants (method)	5	80%	5	0%
Emergency contraception (method)	4	25%	7	29%
IUD	2	50%	5	60%

Scorecard Process



Community groups assess Family Planning services

Community Scorecard

ISSUE	SCORE	SERVICE PROVIDERS REASON FOR THE SCORE	SUGGESTION
Inadequate health workers	2	Percentage is bad. which is at 40%.	Recruit more staff.
Stock out of Contraceptives	1	No freedom of choice. Inadequate supply of contraceptives.	Pull system should be allowed Consistent supplies.
Inadequate Equipments	2	Limited Equipments, leading to poor services.	Supply Equipments.

Priority ranking of Family Planning service issues

Community Scorecard Interface



HEPS staff facilitates scorecard interface meeting

Community action plan

ACTION PLAN KAKOBA DIVISION					
ISSUE	What to be done	How to do it	Who to do it	Monitor	When to do it
1) Sensitisation of Male Stakeholders Involvement Stakeholders.	Creation of Male friendly Service VHI's to sensitise through home visits Sensitise all stakeholders F/P	Men to accompany their wives MEX to change attitudes towards F/P	Public Relations MEX, VHI's H/W, Leaders at all levels. Radio talk shows.	Health Incharge CDO.	31-7-2015 On going.
2) Inadquate Staff	Lobby through Constituents NGOs Forum Use wage bill	Advocacy & Lobbying to Government to recruit more staff.	Incharge HC III	TK CDO.	On going. Aug-2015
3) Stock outs/supply chain	Writing letters to DHO through the Division.	Write to DHO requisitions to Age Push Method.	Chairperson HUMC	C/P HUMC	31-on going.
4) Equipments	-writing letters of request through the Division	-write requisition to DHO advocating for change of push method.	C/P Subdistrict. (Heason)	↓	↓
Training of	Incharge to	Organising refresher trainings on F/P.	CDO & Health incharge.	Health Subdistrict Incharge.	31-2015. On going request.

ICT Monitoring Community Feedback

Taking stock

with HEPS Uganda and Trac FM

The lack of availability of contraceptives at many local health facilities in Uganda still contributes to a low contraceptive prevalence rate and a high unmet need. More importantly, it limits people in making a free and informed choice.

HEPS Uganda and Trac FM are asking people for feedback. Through SMS based polls aired on two radio stations we are gathering informations on people's attitudes toward family planning and their experience with stock-outs. These are the most important results of the first two polls.



How important is it to have a wide range of contraceptives available?

Valid responses: 779



Very important - 84%
Somewhat important - 11%
Not important - 6%

Want to know more?

For a complete overview of the data, a breakdown of the geographical location of the respondents, and the project itself visit:

www.heps.co.ug

www.tracfm.org

What method of family planning do you prefer to use?

Valid responses: 1316



Injection or implant - 48%
Condoms - 19%
Pill - 11%
Don't use any - 10%
Fertility Awareness - 8%
Emergency contraception - 5%

TRAC. *fm*



Conclusion

1. Socio-economic status of communities impacts on FP services
2. To improve uptake of FP services community education and participation in service delivery will be important
3. Particularly male involvement should be emphasised

Acknowledgements:

1. Joan Kilande
2. Prima Kazoora
3. Ellen Tompsett
4. Veronique Dupont
5. Brian McKenna

THANKS