



POUR ELLE

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**18TH GENERAL MEMBERSHIP MEETING OF THE
REPRODUCTIVE HEALTH SUPPLIES COALITION**

Strengthening Family Planning Supply Chain Systems in Indonesia

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Background

Data Availability

Over 90% reporting rate
Large no. of indicators
Easily available

Data Systems

Limited visualizations
Cumbersome forms
Inconsistent quality

CENTRAL



34 Province Warehouses



514 District Warehouses



17,000

Health Centers & Hospitals



64,000

Private midwives & FBOs

Data Use

Weak culture
Not used for decision making
Limited monitoring & feedback

Logistics Data

Not used consistently for resupply decisions
Separate system for warehouses and SDPs

Overview of Implementation

VISIBILITY

- Simplified excel based inventory management tools
- Mobile app that collects data during mentor visits
- Tracking key performance indicators

QUALITY

- Strengthening record management and reporting
- Data ownership
- Linkages with commodity availability



USE

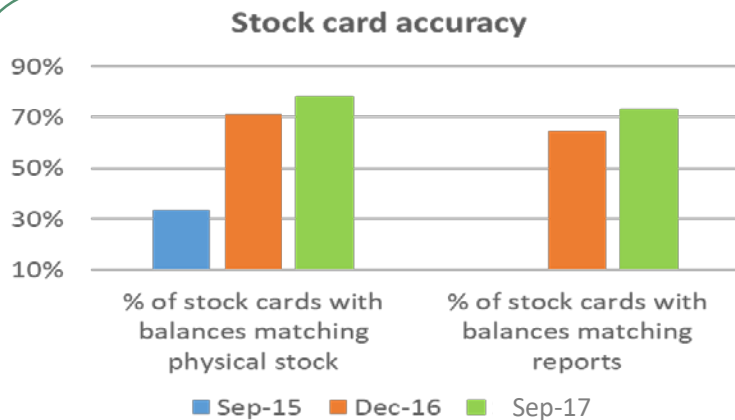
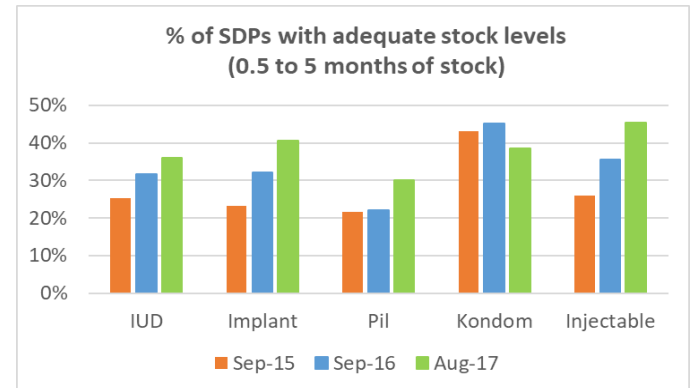
- Informed resupply
- Standardizing trigger points
- Quality Improvement Teams
- Feedback and recognition

ORGANIZATION

- Equipping stakeholders with SOPs and tools
- Defining roles and responsibilities
- Facilitating multi level/division collaboration
- Routine mentorship and on-the-job training

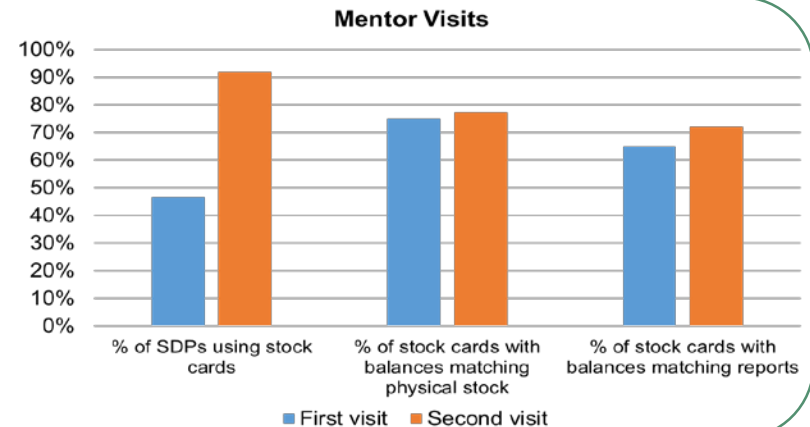
Outcomes and results

- Reduced stock imbalances and wastage
- Strengthened collaboration and customer service through routine QITs



- Improvement in record and report accuracy
- Increased ownership to improve data quality and outcomes

- Routine mentorship and feedback has improved motivation and accountability
- Improved storage practices



Key considerations

Simplified

- Familiar low cost platforms. Minimal training
- User friendly. Simple indicators

Purposeful

- Comprehensive. User centric
- Facilitates local action. Result oriented

Linkages

- Monitoring and feedback mechanism
- Ownership and motivation

Culture

- Policy. Accountability
- Continuous improvement

Challenges

- Tendency to switch back to old practices
- Trusting data to make decisions
- Managing different levels of capacity
- Breaking silos within the organization structure
- Emphasizing the importance of supply chain management within the FP program



Terima Kasih