

For more information:

Chastain Mann: chastain@mannglobalhealth.com Lucy Wilson: lucy.wilson@gmail.com Chris Jones: chris@jonesglobalinsights.com

Nayantara Watsa: nwatsaconsulting@gmail.com

Tanya Mahajan: tanyadargan@gmail.com Halima Lila: halimalila l @gmail.com Jennifer Amadi: jen.amadi@gmail.com Wawira Nyagah: wnyagahln@gmail.com

RHSC Webinar

Identifying supply-side factors impacting access to menstrual health products in sub-Saharan Africa and Asia

Mann Global Health

July 8, 2021

Photo: Jonathan Torgovnik/Getty Images/Images of Empowerment

Today's Agenda

Agenda

- I. Welcome
- II. Presentation of findings
- III. Recommendations and framework
- IV. Panel discussion
- V. Discussion / Q&A

Terminology

- For the purposes of this report, MH products refers to commercially-made:
 - disposable pads
 - tampons
 - *reusable pads
 - menstrual cups
- *We use the gender-inclusive term *menstruator* to denote anyone who uses MH products.

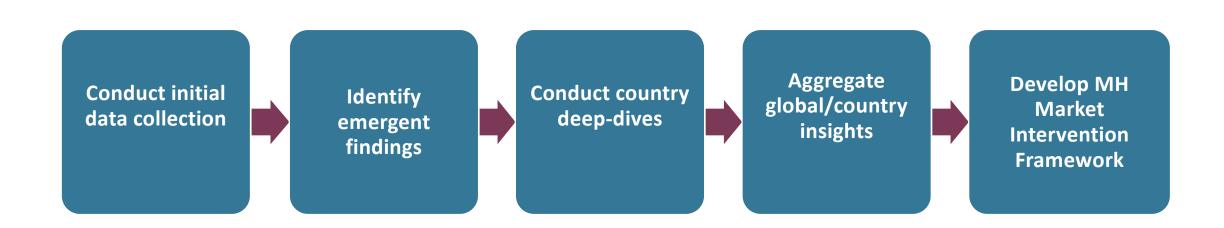
II. Presentation of Findings



Project Aims & Process

Aim: Inform program decision-making for tailored menstrual health (MH) market interventions that are aligned to realities on the ground.

Process: Map the ecosystem that links menstruator's access to MH products, different patterns of product flow, and different commercial considerations to identify constraints impacting access to quality products. The analysis focused on supply and access constraints.



Countries Selected for Deep Dives

Country	Thought Partner
Tanzania	Halima Lila
India	Tanya Mahajan
Nigeria	Jennifer Amadi
Kenya	Wawira Nyagah



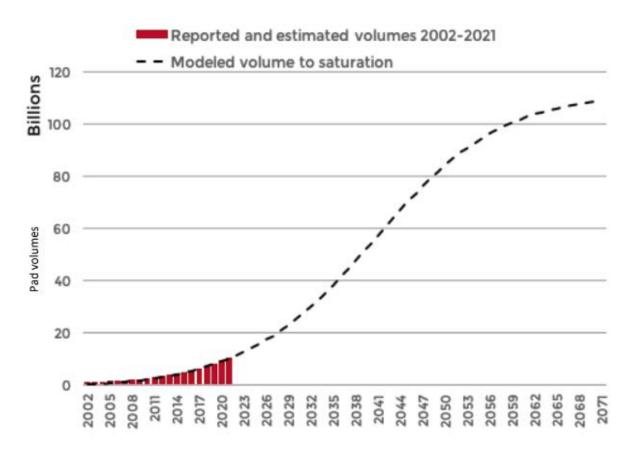
II.I Topline Findings



A Snapshot of Global MH Market Trends

- More than 500 million menstruators globally lack access to "everything they need" to manage their menstruation.
 - *Equates to one-fourth of the global female population of reproductive age.
- The MH market is growing rapidly and has huge potential for future growth.
 - In India, sales volume is doubling every 5 years, but still only about 10% of potential.²
- On an individual level, urban, wealthy, and educated are most likely to use commercial MH products.³
- This reflects the challenges in access, affordability, and awareness that lead to latent demand and limited use of commercial MH products.

Projected retail sales of MH products in India shows rapid growth with only a fraction of need met. ²



References: (1) FSG; (2) PSI (3) Rossouw et al.

Barriers to Access

Persistent and fundamental challenges related to access, affordability, and awareness constrain the supply of quality MH products.

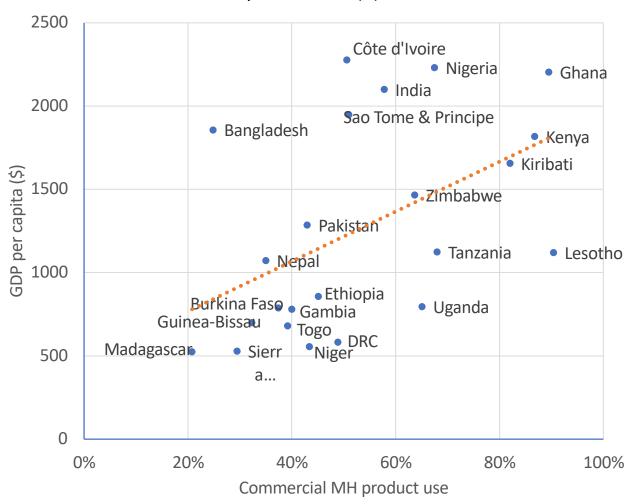
- * Manufacturing and sourcing raw materials at levels of scale required for efficiency is capital intensive and challenging.
- Inefficient fragmented supply chains limit availability and lead to high retail prices.
- Limited awareness of MH product options (types, brands, quality) limits actual demand, and thus supply.
- ❖ Inherent challenges with current products limit acceptability, ease-of-use, quality, affordability, and environmental sustainability.



Other Topline Findings

- ❖Income matters Higher per capita GDP is strongly associated with higher use of commercial MH products.
- Social enterprises are proliferating and seen as promising, but face steep challenges for sustainability and scale.
- **❖ Distribution innovations** also promising but require additional evaluation.
- Choice matters Menstruators need quality product choice and innovations to meet context driven needs.

Correlation between per capita GDP and commercial MH product use (1)



References: (1) Use estimates based on 33 Multiple Indicator Cluster Surveys (MICS) and 9 PMA2020 surveys, analyzed by Avenir Health for RHSC. Per capital GDP data from World Bank.

II.II. Market Structure and Business Models



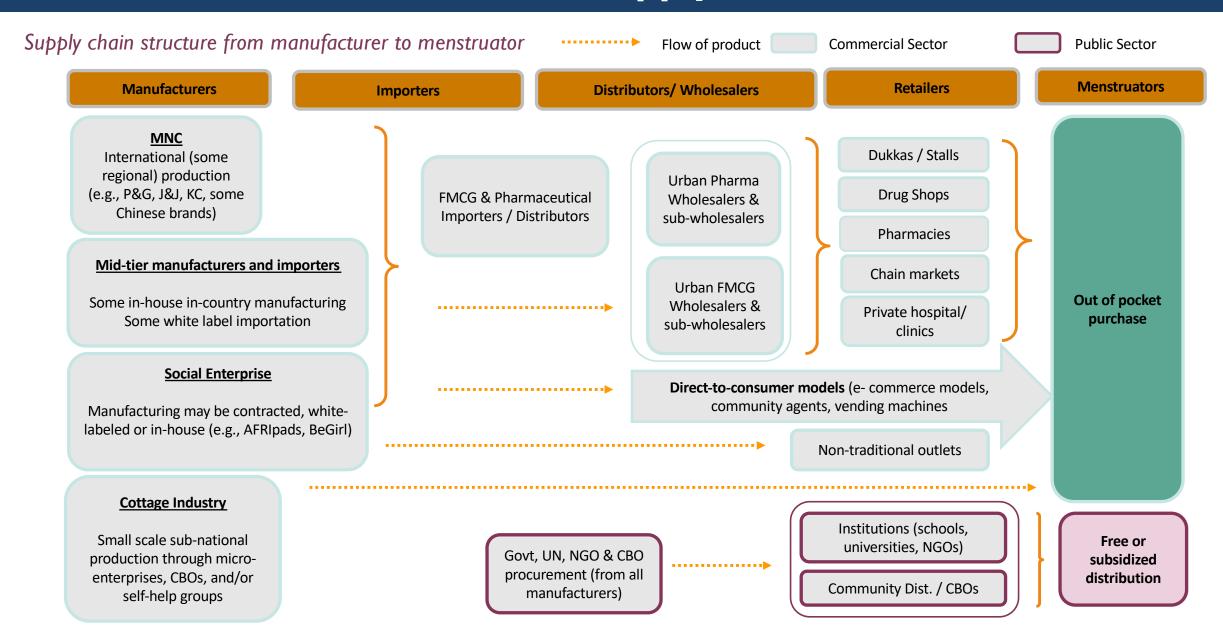
Upstream Business Models: Brand Owners

Business Model	Product type(s)	Primary Function	Examples
Cottage industry manufacturer	Disposable and reusable pads	Manufacturing, Marketing, Distribution & Sales	Micro-enterprises and community-based organizations, sometimes supported by groups like Pad Project, Days for Girls, Aakar Innovations, etc.
Social enterprises	All	Design and/or Manufacturing, Marketing, (some) Distribution	AFRIpads, ZanaAfrica, BeGirl, Ruby Cup, etc.
Mid-tier manufacturers and importers	Disposable pads	Manufacturing and/or Importing, Marketing, (some) Distribution	Kay's Hygiene and Freestyle in Tanzania; Square Toiletries in Bangladesh; LadyCare in Nigeria, etc.
Multinational corporations (MNCs)	Disposable pads, tampons	Design and/or Manufacturing, (some) Importing, Marketing	Procter & Gamble, Kimberly-Clark, Unicharm, etc.

Innovative Business Models Driving Distribution

Business Model	Product type(s)	Primary Functions	Description / Examples
Direct-to- consumer	All	Distribution bypassing traditional retail outlets, Sales, (some) Marketing, and Education	 E-commerce, including with community agents and depots, e.g., Kasha, Jumia, Cobia, FlipKart Dispensers/vending machines, e.g., Yz-Me in Kenya, Pad2Go in Nepal
Institutional free/subsidized distribution	All	Distribution, Education, (some) Marketing	 In schools, humanitarian settings, etc. By governments, UN, NGOs, MNCs, etc. Often also provide education and awareness Generally supportive of the overall market Sometimes via cash subsidies/vouchers (UN)

Overall Market Structure and Supply Chain



II.III. Core Market Function Analysis



Core Market Function: Product



- Disposable pads are the dominant commercial product, with global brands leading market share in most, but not all countries.
- Social enterprises supporting reusable products are beginning to get some commercial traction.

 Knowledge of these products remains low.
- Informed product choice is critical menstruators benefit by choosing among a range of options that meet their needs and allow for mixed use.
- A proliferation of brands includes a wide variation in quality.

Core Market Function: Place (Access)

- * MH products are broadly accessible at retail outlets in urban areas. Availability in rural areas is limited, especially for reusables.
- In-country distribution of finished products through FMCG and pharma distribution channels is often inefficient, which leads to high retail prices. Some companies are able to manage it successfully.
- E-commerce and other direct-to-consumer platforms are promising. Experimentation with other non-traditional outlets & channels has mixed results.
- ❖ Free or subsidized distribution, especially via schools, is an important distribution route in many settings.



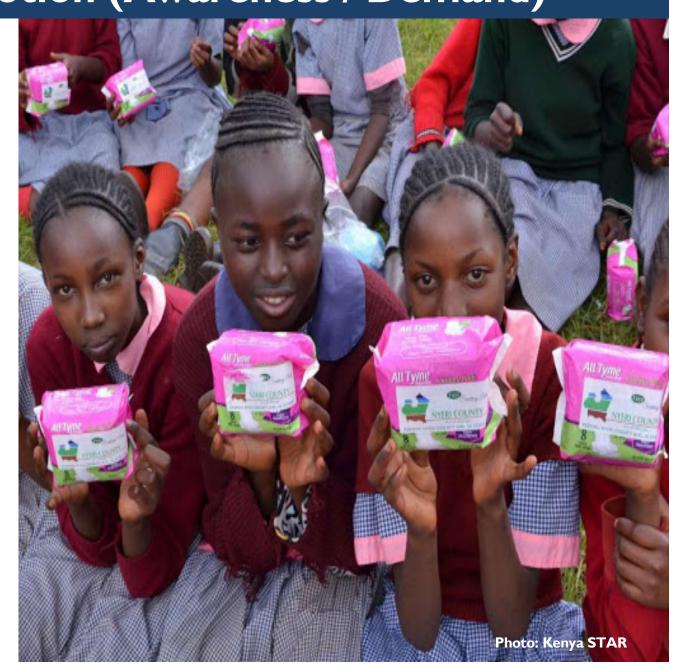
Core Market Function: Price (Affordability)



- MH products, particularly reusable products, remain unaffordable to menstruators in lowest income brackets.
- * Raw materials and distribution drive costs, with import duties and manufacturing equipment high for some contexts/product types.
- Cash-constrained menstruators may prefer to buy smaller packages.
- * RRPs for MH products are rarely adhered to by retailers.
- When taxes and/or duties on MH products are removed or reduced, result is not always a reduction in retail price.

Core Market Function: Promotion (Awareness / Demand)

- Lack of education/awareness is one of the biggest challenges.
- Many suppliers combine product promotion with school-based puberty education.
- Most brand promotion targets urban middleand upper-income populations with aspirational messages.
- Negative advertising and misleading marketing claims are prolific.
- Stigmas and taboos associated with menstruation challenge the market at various levels.



Other Supporting Functions



- Where strong MH coalitions exist, the support for advocacy and coordination among actors appears to be important.
- Development of product quality standards is growing.
- Standards are beneficial not only in ensuring quality products for consumers, but also can facilitate entry of new product types and brands into market.
- MH has comparatively little interest from funders. However, the commercial potential of the MH market presents significant opportunity.

III. Recommendations and Framework



Overarching Recommendations

Our assessment led to 16 recommendations, which were then summarized into four overarching recommendations:



• Incentivize product choice, which underpins use



• Support market actors to grow scalable, sustainable businesses



• Improve distribution to allow for greater access and affordability



 Support awareness building, demand generation, and the evidence to inform future work

Linking interventions to funders, implementers and beneficiaries

Our overarching recommendation is to incentivize product choice, which underpins use

Recommended Interventions	Potential Funder	Recipient / Implementer of Funding	Beneficiary Business Model
Develop product standards and their fair and effective enforcement	GovernmentsTraditional funders	 Governments Market Facilitators / Intermediaries 	 Cottage industry manufacturers Social Enterprises Mid-tier manufacturers MNCs
Incentivize the design of innovative products	 Traditional funders Market actor self-investment Innovative blended finance mechanisms 	Social EnterprisesMid-tiermanufacturers	SEsMid-tier manufacturers
Ensure menstruators are aware of and have access to full product choice	 Traditional funders Innovative blended finance mechanisms 	 NGOs/SMOs Governments Market facilitators/ intermediaries Distributors 	All business models

The MH Market Intervention Framework aims to:



- help stakeholders understand their MH Market...
 - by describing the dynamics of a MH market, including strengths, weaknesses and opportunities of different market interventions for enhancing access



- inform intervention selection and design...
 - by linking recommendations and interventions to variables impacting MH market access and distribution barriers faced by poor and/or marginalized menstruators

The tool is designed for donors, community actors, governments, manufacturers, and distributors.

Variables in the MH Market Intervention Framework

Variables in the framework include:

- Recommendations, which are mapped against
- Market functions critical to a healthy market, and
- **Key actors** in the supply chain
- *** Market maturity spectrum**
 - Drawing context from parameters of a healthy market



MH Market Maturity Spectrum Rapid Assessment Tool

Elements	Country Assessment*
Market Fundamentals	
Coalition/Coordination: e.g., active MH working group; commercial	
actors actively engaged in a coordinating body	
Government Leadership: At least one clear MH focal point; active	
participation from national government representatives	
Standards/Registration: Existence of and fair enforcement of product	
standards, clear registration process	
Policy: National MH policy or plan exists & actively used	
Tax environment: Natl. tax policies support MH product access	
Market Environment	
Social enterprises: Presence of SE	
Mid-tier and local manufacturers: Presence of manufacturers	
MNCs: Presence of MNC brands in country	
Market Breadth and Depth	
Product and price: Range of price points and product variants	
Place: The extent to which MH products are accessible	
Promotion: Brand owners / other actors actively promote products	

*Assessment Options:

- Not yet
 present / Not
 enough
 information
- Emergent
- Expanding
- Advanced

More Mature

Market Maturity Market Distributors / **Importers Functions** Wholesalers Coordination & coalition Support targeted free/subsidized distribution **Less Mature** building Stigma reduction **Emergent Expanding Advanced**

Retailers

Market Maturity Market Distributors / Retailers **Importers Functions Wholesalers** Coordination & coalition Support targeted free/subsidized distribution **Less Mature** building Stigma reduction **Emergent** Fair enforcement of product standards Explore non-traditional **Expanding** distribution approaches

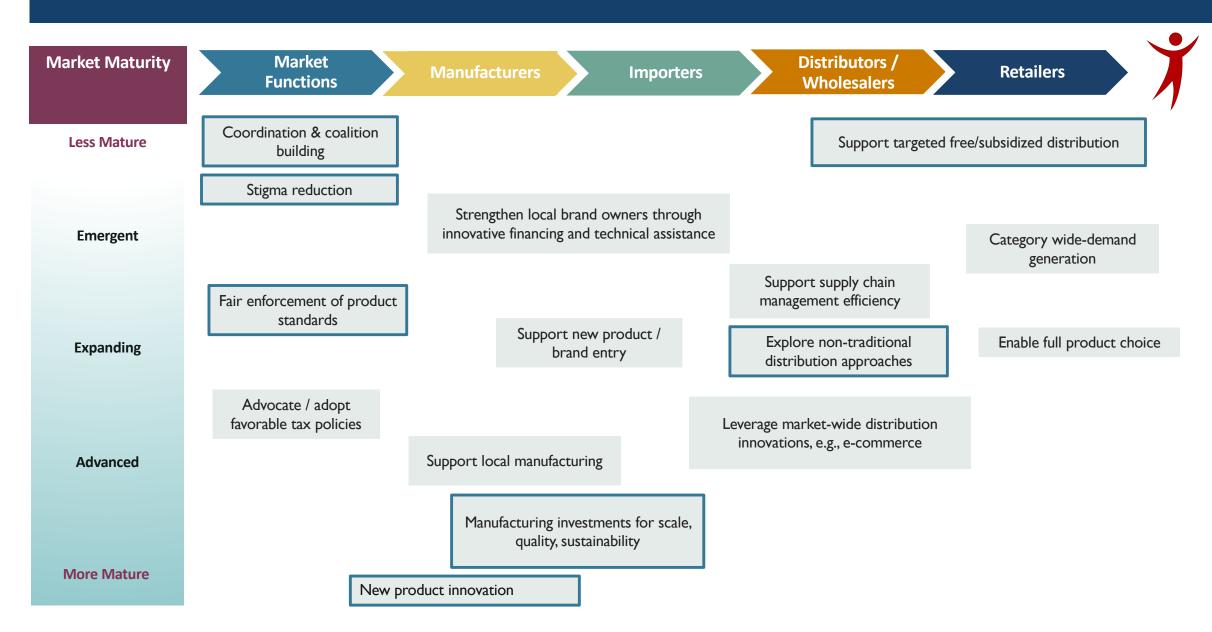
More Mature

Advanced

New product innovation

More Mature

Market Maturity Market Distributors / Retailers **Importers Functions Wholesalers** Coordination & coalition **Less Mature** Support targeted free/subsidized distribution building Stigma reduction **Emergent** Fair enforcement of product standards Explore non-traditional **Expanding** distribution approaches **Advanced** Manufacturing investments for scale, quality, sustainability



V. Panel Discussion



Local Mid-tier Manufacturer: Kay's Hygiene Products, Ltd.

Presented by:

Halima Lila

Tanzania



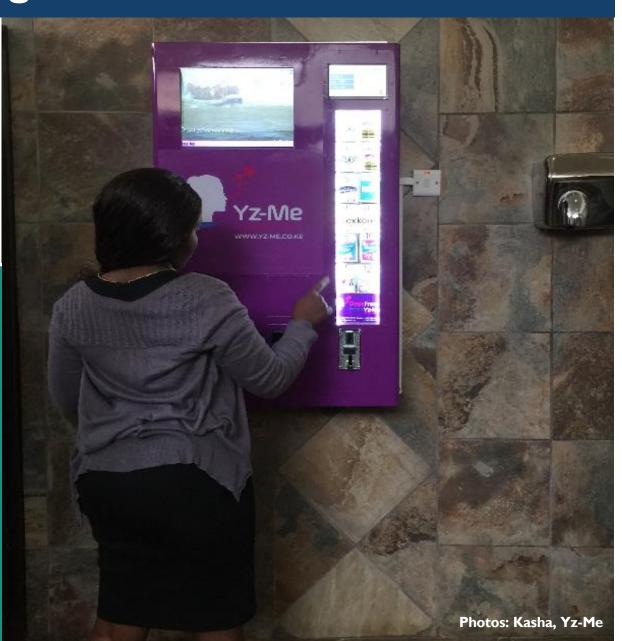
Direct-to-consumer sales: Vending machines & e-commerce

Presented by:

Wawira Nyagah

Kenya





Disposable Pad Machine Manufacturers

Presented by:

Tanya Mahajan

India



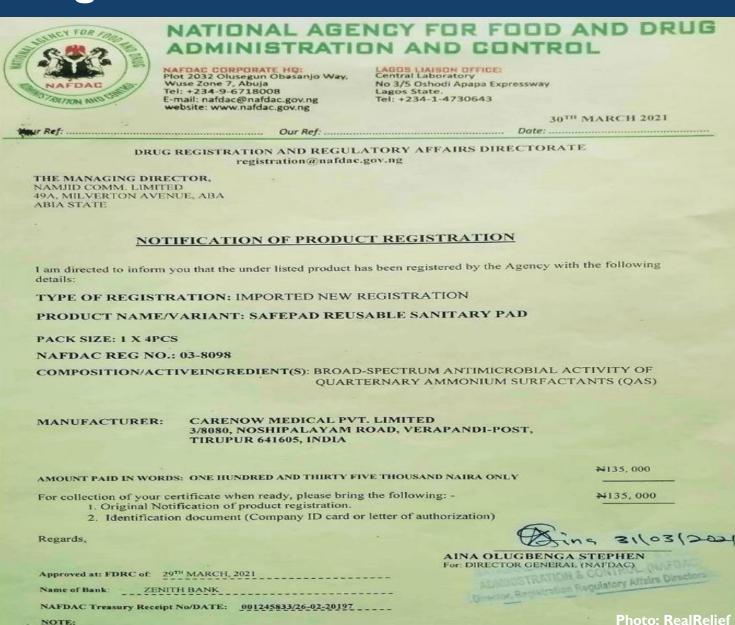
SWACHH 3.0

Barriers to product entry: Registration and taxes

Presented by:

Jennifer Amadi

Nigeria



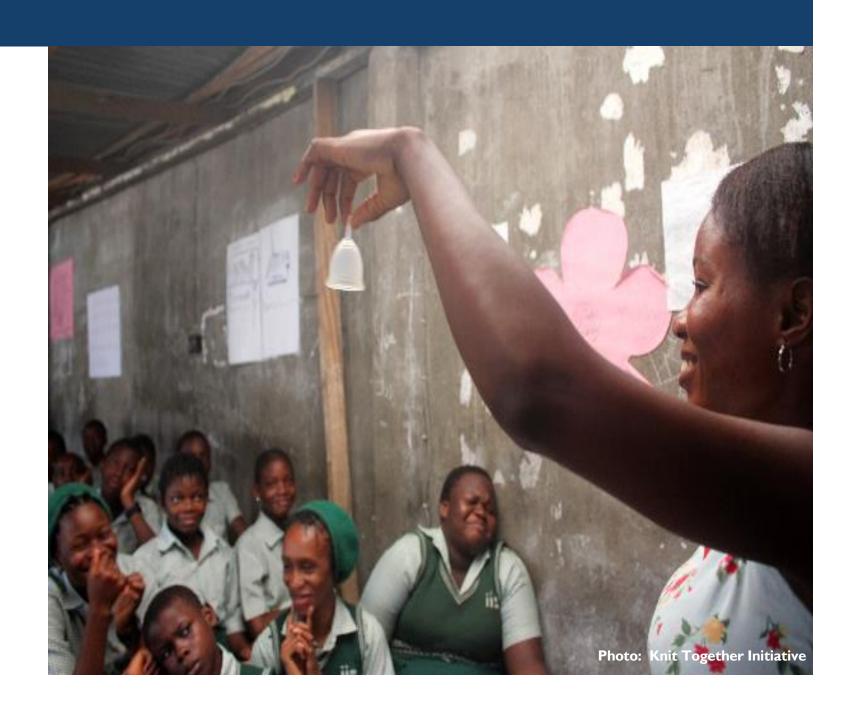
THIS NOTIFICATION IS VALID TILL ONE YEAR AFTER DATE OF FDRC APPROVAL (28TH MARCH 2022)

Wrap-Up

Questions?

Coming soon!

Final report on RHSC website www.rhsupplies.org



THANK YOU!

